

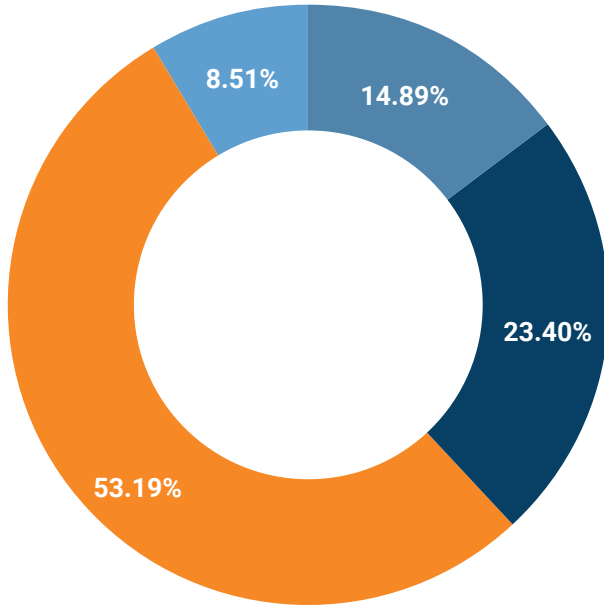
CORE PHARMACY CLIENT SATISFACTION RESULTS

With our software that simplifies, savvy support team and scalable solutions, Pharmacy programs trust CORE to help manage their clinical education and student assessment and career readiness needs



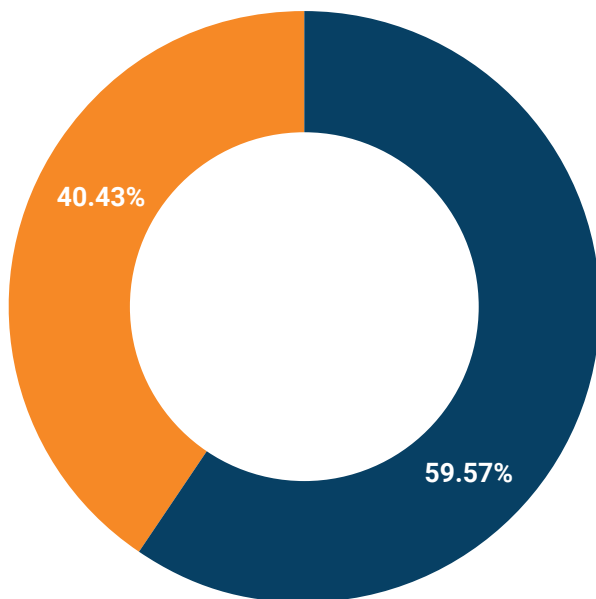
CORE Higher Education group client satisfaction survey results

How long has your program been working with CORE?



Answer Choices	Responses
Less than 1 year	14.89%
1-2 Years	23.40%
3-5 Years	53.19%
Over 5 Years	8.51%

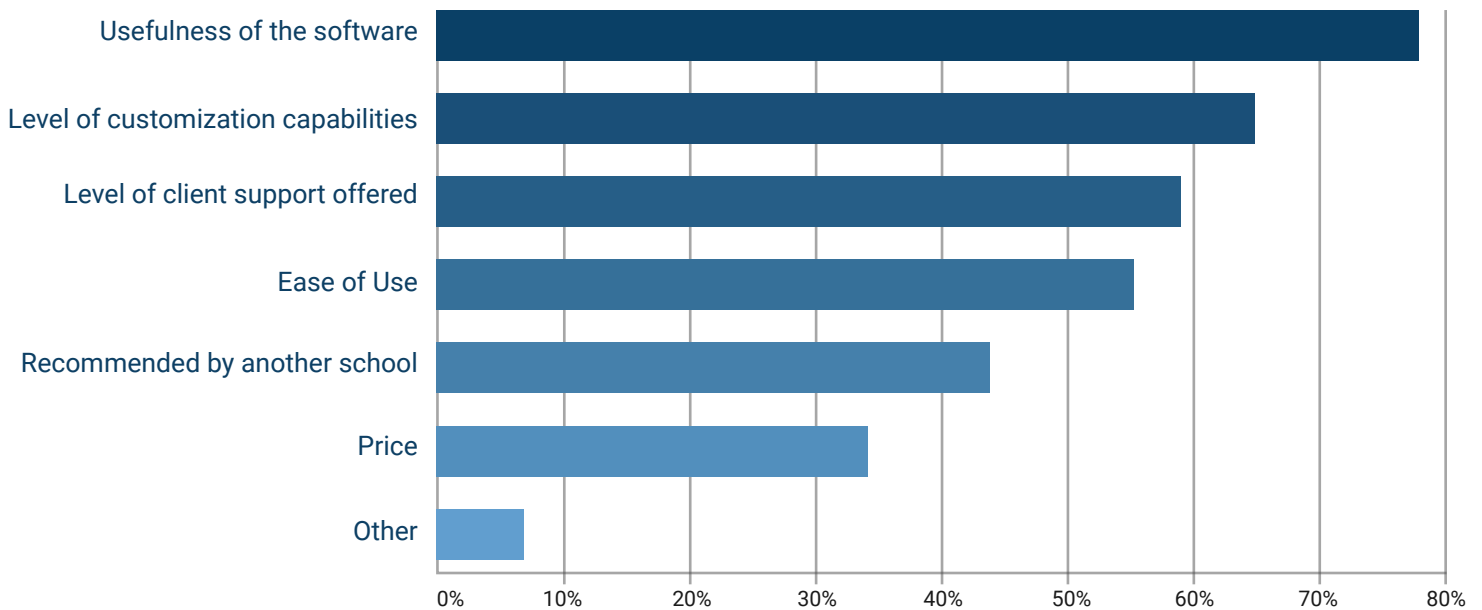
Were you using another software vendor before switching to CORE?



Answer Choices	Responses
Yes, we switched from another vendor	59.57%
No, we were not using another vendor	40.43%



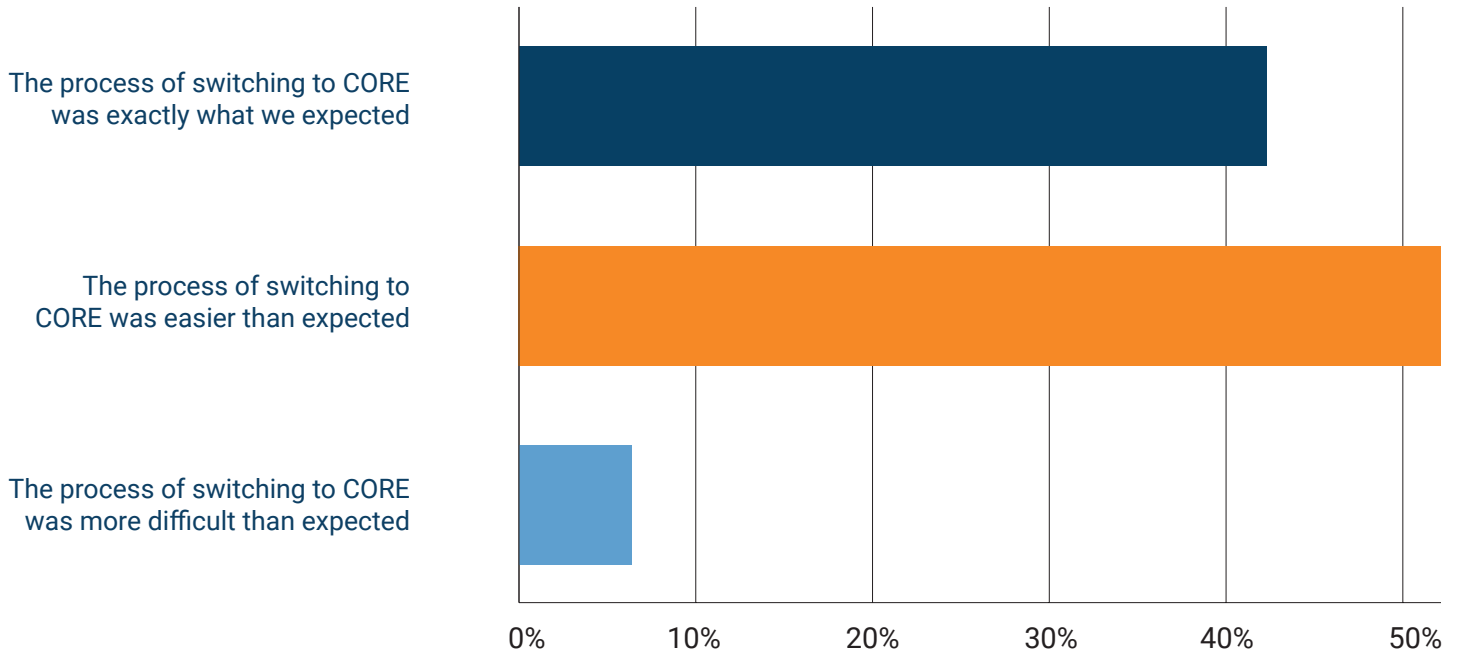
Why did you choose CORE?



Answer Choices	Responses
Usefulness of tools offered within the software	76.60%
Level of customization capabilities	65.96%
Level of client support offered	59.57%
Ease of Use	55.32%
Recommended by another school/colleague	44.68%
Price	36.17%
Other	8.51%



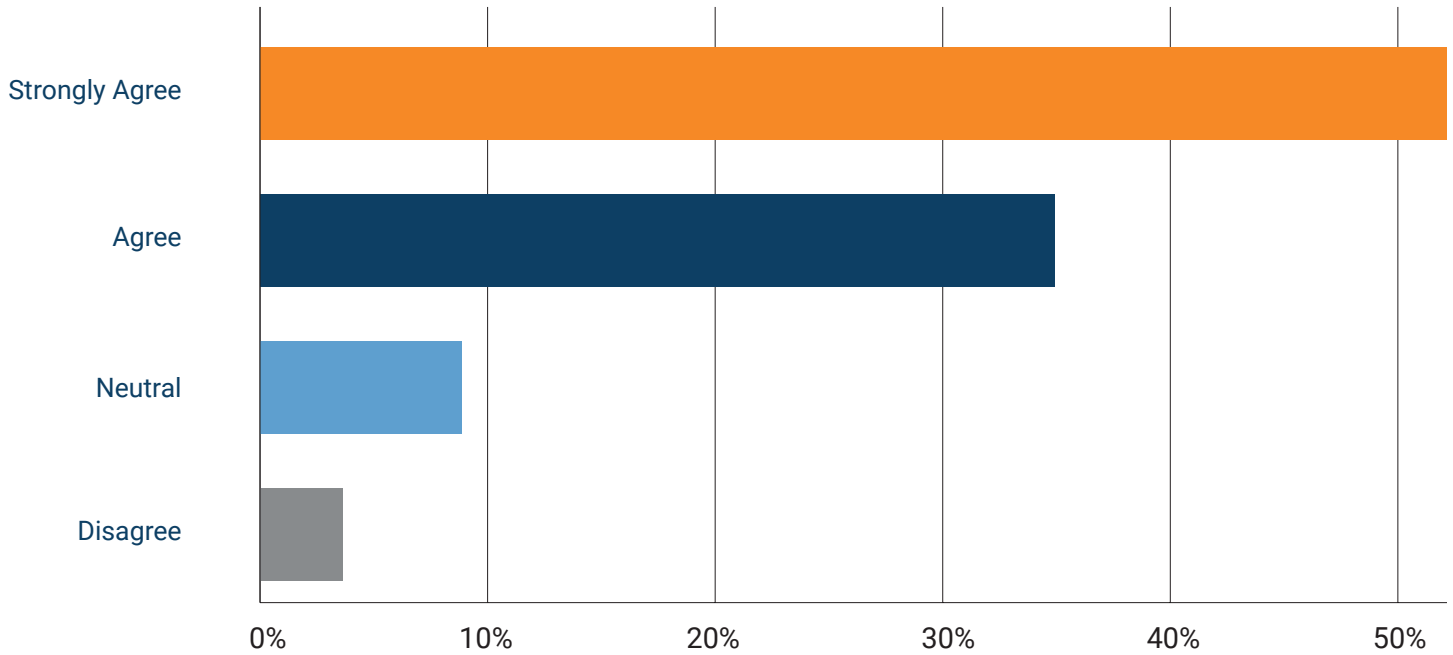
How would you describe your overall transition to CORE?



Answer Choices	Responses
The process of switching to CORE was exactly what we expected	51.11%
The process of switching to CORE was easier than expected	44.44%



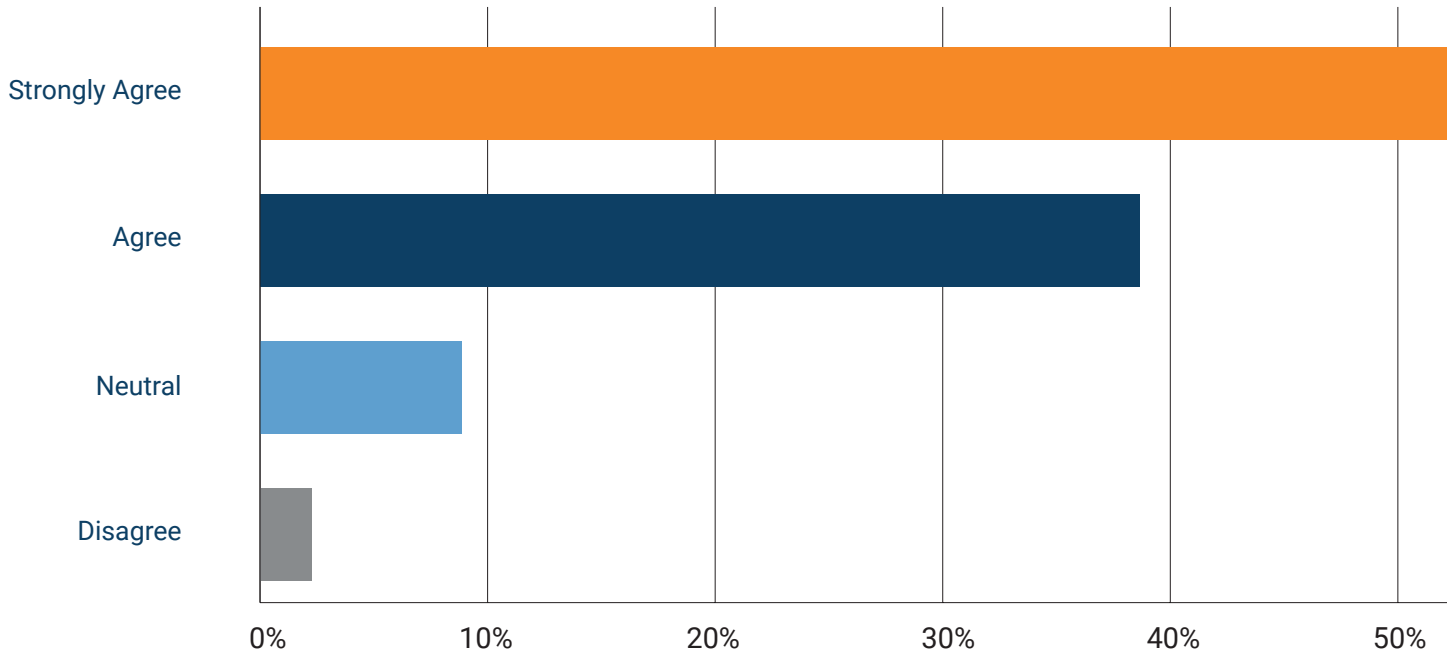
Does CORE ELMS save you time & increase your productivity?



Answer Choices	Responses
Strongly Agree	55.43%
Agree	34.04%



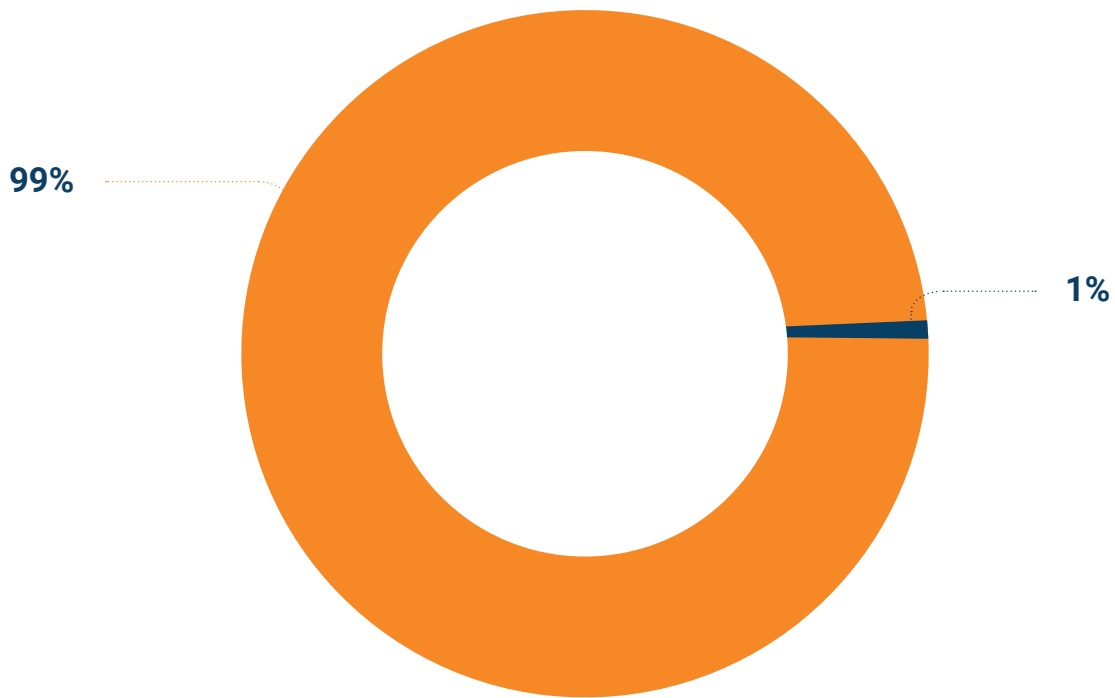
Does CORE ELMS make your job easier?



Answer Choices	Responses
Strongly Agree	55.43%
Agree	34.04%



Would you recommend CORE to your colleagues at other Universities or to other programs within your institution?



Answer Choices	Responses
Yes	99%
No	1%